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In re:	Stefaan Valere Albert Cousserment	
Case:	P4645	Application No.: 09/766,271
Art Unit:	2143	Examiner: Jerry B. Dennison
Subject:	Personal Interaction Interface for Communication-Center Customers	

Certificate of Transmission under 37 CFR 1.8

Attention: Examiner Jerry B. Dennison

Fax No.: (703) 872-9306

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CASE DOCKET NO. P4645

In reference to application of Stefaan Valere Albert Coussement
 Serial No. 09/766,271

For Personal Interaction Interface for Communication-Center Customers

Sir:

Transmitted herewith is and an amendment in the above-identified application, under 37 C.F.R. 1.312.

- No additional fee is required.
 Applicant claims Small entity status under 37 CFR 1.27.
 The fee has been calculated as shown below.

***** CLAIMS AS AMENDED *****

(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	Claims Remaining After Amendment		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additional Fee
Total Claims	32	Minus	** 32	0	\$ 9	\$ 18	\$ 0.00
Indep Claims	2	Minus	*** 3	0	\$ 43	\$ 86	\$ 0.00
<input type="checkbox"/> First presentation of a multiple dependent claim					\$ 0	\$ 0	\$ 0.00
<input type="checkbox"/> Terminal Disclaimer Fees							\$ 0.00
Extension Fee	<input type="checkbox"/> 1st Month	<input type="checkbox"/> 2nd Month	<input type="checkbox"/> 3rd Month				\$ 0.00
Total additional for claims, time extensions and disclaimer fees							\$ 0.00

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Respectfully Submitted,

Donald R. Boys
Reg. No. 35074

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Art Unit 2143
Examiner Dennison, Jerry B.

AUG - 3 2004

In Re: Stefaan Valere Albert Coussement
Case: P4645
Serial No.: 09/766,271
Filed: 01/18/2001
Subject: Personal Interaction Interface for Communication-Center Customers

OFFICIAL

To: The Commissioner of Patents
PO Box 1450
Alexandria, VA 22313-1450

Dear Sir;

Response A